



Department for
Energy Security
& Net Zero

The Department for Energy Security and Net Zero's Privacy Notice for Scroll Finance.

This notice sets out how the Department for Energy Security and Net Zero ("the Department") will process your personal data, and your rights. It is made under Articles 13 and/or 14 of the UK General Data Protection Regulation (UK GDPR).

The Department has provided grant funding to Scroll Finance under the Green Home Finance Accelerator programme to develop and pilot Scroll Finance Green Secured Loans, Green Home Equity Lines of Credit (HELOC) and Unsecured Loans, one or many of which you have expressed an interest in. This privacy notice sets out what the Department will do with the personal data it receives from Scroll Finance.

1. Your Data

The Department will process the following personal data:

- Names, home addresses, email addresses of individuals who express an interest and engage with Scroll Finance Green Secured Loans, Green Home Equity Lines of Credit (HELOC) or Unsecured Loans.

2. Purpose

The Department is processing your personal data so that the Department, or an external research consultancy contracted on the Department's behalf, can invite you to participate in research about your involvement and experience in engaging with Scroll Finance Green Secured Loans, Green Home Equity Lines of Credit (HELOC) or Unsecured Loans

3. Legal basis of processing

The legal basis for processing your personal data under Article 6 of the UK GDPR is **public task**. Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the data controller. In this instance, the Department requires consumer contact details to carry out research on activities undertaken with public funding, with the resulting evidence of consumer experience used to inform Government policy.

4. Recipients

Your personal data will be shared by the Department with an external research consultancy that the Department contract to carry out research activities associated with the Green Home Finance Accelerator.

As your personal data will be stored on the Department's IT infrastructure it will also be shared with the Department's data processors Microsoft and Amazon Web Services.

5. Retention

Your personal data will be kept by the Department for up to 5 years from the date that it is received.

6. International Transfers

Your personal data will be processed in the UK. Your personal data will not be processed in the European Economic Area (EEA), or by an international organisation.

7. Your Rights

You have the right to request information about how your personal data are processed, and to request a copy of that personal data.

You have the right to request that any inaccuracies in your personal data are rectified without delay.

You have the right to request that any incomplete personal data are completed, including by means of a supplementary statement.

You have the right to request that your personal data are erased if there is no longer a justification for them to be processed.

You have the right in certain circumstances (for example, where accuracy is contested) to request that the processing of your personal data is restricted.

You have the right to object to the processing of your personal data where it is processed for direct marketing purposes.

You have the right to object to the processing of your personal data.

To exercise your rights please contact the Data Protection Officer using the contact details below.

8. Contact Details

The data controller for your personal data is the Department for Energy Security and Net Zero (DESNZ) . You can contact the DESNZ Data Protection Officer at:

DESNZ Data Protection Officer
Department for Energy Security and Net Zero
3-8 Whitehall Place
London
SW1A 2EG

Email: dataprotection@energysecurity.gov.uk

If you are unhappy with the way we have handled your personal data, please write to the department's Data Protection Officer in the first instance using the contact details above.

9. Complaints

If you consider that your personal data has been misused or mishandled, you may make a complaint to the Information Commissioner, who is an UK independent regulator. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
<https://ico.org.uk/make-a-complaint/>

Any complaint to the Information Commissioner is without prejudice to your right to seek redress through the courts.

10. Updates to this notice

If this privacy notice changes in any way, the Department will place an updated version on this page. Regularly reviewing this page ensures you are always aware of what information we collect, how we use it, and under what circumstances we will share it with other parties. The 'last updated' date at the bottom of this page will also change.

If these changes affect how your personal data is processed, we will take reasonable steps to let you know.

Last updated: 10/05/2024

